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# Communication through digital channels

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## Key information

**This is a tailor-made training. Tailor-made trainings are not translated.**



## Target group

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**Reception and communication officers**



**EQF/MQF level**

n/a



**Version**

Version 1 (2023)



**Entry requirements**

n/a



**Prerequisites**

n/a



**Assessment**

No

**Learning outcomes & description**

The training enables learners to identify the potential digital channels and formats for engaging in two-way communication with applicants for international protection. Learners will gain knowledge on the advantages and potential risks of digital communication and explore methods to design an effective digital communication strategy with communities.

## Details

*Details*

Duration 5 hours online learning

Language English

## Training plan 2026

Training plan	Target group	Loc.	Est. time for online studies	Reg. deadline	Online	Webinar / Face to face	Assessment
Tailor made	Asylum & reception staff	online	5 hours	14/9/2026	n/a	15/10/2026	n/a