**Please cite as:** EUAA, 'Communication through digital channels' in *Training Catalogue*, Ağustos 2022.

# Communication through digital channels


## Key information

## Learning outcomes & description

## Details


## Key information

**This is a tailor-made training. Tailor-made trainings are not translated.**

### Target group

**Reception officers**

### EQF/MQF level

**n/a**

### Version

**Version 1 (2023)**

### Entry requirements

**n/a**

### Prerequisites

**n/a**

### Assessment

**n/a**

## Learning outcomes & description

### DESCRIPTION

**This module aims to provide learners with knowledge on potential digital channels and formats for engaging in two-way communication with applicants for international protection.**

**It covers advantages and potential risks of digital communication and explores methods to design an effective digital communication strategy with communities.**

## LEARNING OUTCOMES

**At the end of this module, the learner will be able to:**

### ***Knowledge***

1. **Identify the potential digital channels and formats for engaging in two-way communication with applicants for international protection.**

2. **Understand the advantages and potential risks of digital communication.**

### ***Skills***

3. **Explore methods to design an effective digital communication strategy with communities.**

## DELIVERY METHOD

**This module is delivered through live webinars.**

# Details

| | ***Details*** |
|---|---|
| **Duration** | **5 hours online learning (webinars)** |
| **Language** | **English** |

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