

Asylum interview method

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Key information

Updated version, incorporating the provisions of the New Pact on migration and asylum, is available for translation.



Target group

Asylum officials



EQF/MQF level

Level 6



Version

Version 2 (2025)



Entry requirements

Full qualification at EQF Level 5 or equivalent



Prerequisites

Successfully passed Inclusion, Introduction to vulnerability & Working with an interpreter OR at least 6 months of work experience in asylum and/or reception



Assessment

A knowledge and skills assessment and a simulation-based assessment based on a case study



Languages

Portuguese & Romanian

Learning outcomes & description

DESCRIPTION

The aim of this module is to prepare asylum officials to conduct a personal asylum interview using the asylum interview method to gather sufficient, relevant and reliable information to assess an application.

This module focuses on the asylum interview method – the structured interview protocol put forward by EUAA that is based on research relating to structured interview protocols in other domains, such as psychology, law and social studies. This module adapts these protocols to the specific characteristics of the personal interview and the asylum procedure. The

focus is on the five stages of the EUAA Asylum Interview Method (prepare; open; free narrative; explore; and closing) and how to manage the psychological, cultural and environmental factors that may influence the interview process. The module reflects the requirements set out in the Qualification Directive and focuses on cases that do not rely on complex applications of interviewing skills.

LEARNING OUTCOMES

At the end of this module, the learner will be able to:

Knowledge

1. Identify the factors that may influence the personal asylum system interview and the strategies to address them
2. Describe the analysis of an asylum case to plan and prepare a personal asylum interview
3. Describe the interview techniques to ensure that the relevant information from an applicant for international protection is gathered

Skills

4. Analyse factors that may influence the personal asylum interview and identify and adopt strategies to address them
5. Analyse an asylum case to plan and prepare a personal asylum interview
6. Apply and adapt interview techniques to ensure that the relevant information from an applicant for international protection is gathered

Competences

7. Carry out tasks related to analysing factors that may influence the personal asylum interview and identify strategies to address them
8. Carry out tasks related to analysing an asylum case to plan and prepare a personal asylum interview

9. Carry out tasks related to applying and adapting interview techniques to ensure that the relevant information from an applicant for international protection is gathered

DELIVERY METHOD

This module is delivered through a blended learning methodology (online, face-to-face and independent learning). Online learning uses learning activities that assess progress toward the learning outcomes and face-to-face sessions focus on complex elements that require discussion and physical practice.

ASSESSMENT STRATEGY

The assessment strategy is based on two assessments at the end of the module. The first assessment measures the broad range of knowledge and skills needed for performing an interview, including the psychological, cultural and environmental factors that may influence the personal asylum interview. The second assessment follows a simulation of the five phases of the asylum interview method and is based on a case study to ensure that the assessment is representative of the job tasks.

Accredited module details

Accredited module

Duration 25-30 hours online learning
 2 days face-to-face

Number of ECTS 3

Language English

Assessment 3 hours

Training plan 2025

Training plan	Target group	Loc.	Est. time for online studies	Reg. deadline	Online	Webinar / Face to face	Assessment
Learners curriculum (Accredited)	Asylum staff	Malta	30 hours	2/2/2026	17/3 to 29/5/2026	2-3/6/2026	18/6/2026

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