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# Management in the reception context

## Key information

## Learning outcomes & description

## Details

## Key information

**Updated version, incorporating the provisions of the New Pact on migration and asylum, will be available for translation soon.**

### Target group

**Managers and team leaders**

### EQF/MQF level

**n/a**



### Version

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**Version 1 (2020)**



### Entry requirements

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**n/a**



### Prerequisites

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**n/a**



### Assessment

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**n/a**



### Languages

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**English, Czech, German & Greek**

## Learning outcomes & description

## DESCRIPTION

**This module aims to enable managers in the reception field to develop competencies that will assist them in ensuring that their departments achieve good quality standards and levels of efficiency, in line with international and EU legal requirement.**

**It covers various theoretical and practical aspects, with a focus on the day-to-day duties of a manager working in the field of reception.**

## LEARNING OUTCOME

**At the end of this module, the learner will be able to:**

### ***Skills***

1. **Apply leadership and management theories, skills and tools in the reception context.**

## DELIVERY METHOD

**This module is delivered through a blended learning approach, combining online studies and face-to-face sessions.**

**The online component focuses on learning activities that assess progress toward the learning outcome and face-to-face sessions focus on complex elements that require discussion.**

# Details

| | Details |
|---|---|
| **Duration** | **25 to 30 hours online learning (self-paced) and 2 days face-to-face** |

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