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Advanced vulnerability modules for case workers

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Advanced vulnerability modules for case workers build on the knowledge and skills developed in earlier vulnerability training. They are designed for experienced asylum professionals who are required to manage complex cases involving applicants with specific vulnerabilities and protection needs.

These modules focus on developing a specialised, sensitive, and legally sound approach to handling cases where vulnerability plays a central role, ensuring that procedures are conducted in line with EU and international standards.

Who this training is for

These modules are intended for:

- **experienced asylum case workers and decision-makers**
- **professionals dealing with complex cases involving vulnerable applicants**
- **practitioners seeking to strengthen specialised skills in vulnerability-related case handling**

What these modules cover

Through advanced vulnerability modules, participants develop knowledge and skills related to:

- **identifying and assessing specific vulnerabilities and protection needs**

- **applying adapted interviewing techniques and communication approaches**
- **evaluating evidence and country of origin information in sensitive cases**
- **ensuring a rights-based and individualised approach to decision-making**
- **handling complex and sensitive case scenarios with consistency and professionalism**

These modules place particular emphasis on cases involving applicants with diverse needs, including those related to sexual orientation, gender identity and expression, sex characteristics (SOGIESC), and gender-based violence.

Available modules

The following modules are included in this category:

- **Managing cases of applicants with diverse SOGIESC**
- **Managing gender based violence cases**
- **Interviewing vulnerable persons**
- **Interviewing children**

Module availability

This category includes both Pact-aligned modules and modules developed under the previous framework.

The modules Managing cases of applicants with diverse SOGIESC and Managing gender based violence cases are Pact-aligned and reflect the updated legal and operational framework.

The remaining two modules were developed under the previous framework and are not Pact-aligned. They remain available for training purposes but are no longer updated or available for translation.

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