

4.10.6. Central and Eastern Europe

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The newly-established Austrian BBU, which started activities on 1 January 2021, provides legal advice and representation, return counselling and return assistance, human rights monitoring, translation and interpretation services.^{[942](#)} The agency adopted organisational and institutional measures to ensure independence and freedom of instructions, also by setting up an advisory group on quality. Throughout 2021, all legal advisors received specialised training on quality assurance, and strict qualification requirements will apply to future employees. The agency met with civil society organisations throughout the year and agreed to be more transparent about the working arrangements on legal counselling between the agency and the Ministry of Justice.^{[943](#)}

The Federal Minister for Justice assessed that the first 6 months of operations of the agency were successful and improved standards,^{[944](#)} for example legal aid was offered automatically to all rejected asylum applicants, 3,600 counselling sessions were carried out and over 1,000 appeals were submitted. The annual report of the Quality Advisory Board expressed concern that the confidentiality of the interpreters used for legal counselling for the Ministry of the Interior was not legally guaranteed.^{[945](#)}

In 2021, UNHCR Bulgaria and other national NGOs offered traineeships to students to engage them in legal, social and integration assistance for asylum applicants and beneficiaries of international protection.^{[946](#)}

Students were involved in communicating with asylum applicants, drafting legal analysis and preparing studies on countries of origin of applicants. An AMIF-funded project on the provision of legal assistance to asylum applicants with vulnerabilities, both in the administrative phase and in appeal proceedings, continued to be implemented by the National Legal Aid Bureau until 31 July 2021. In the Dublin procedure, legal aid was provided mainly to unaccompanied minors to ensure they are reunited with their parents. UNICEF provided support, training and interpretation under a project funded until 31 December 2022 for lawyers who provided assistance to unaccompanied minors (see [Section 5](#)).^{[947](#)}

Amendments to the International Protection Act in Slovenia entered into force on 9 May 2021 and now legal counsellors must undergo a security check and be granted access to classified information to perform activities during an asylum procedure.^{[948](#)} The requirements received strong comments from civil society organisations, prior to its adoption, as being unnecessary and disproportional toward other legal

professionals.⁹⁴⁹ The Amending Act also introduced stricter payment procedures for legal counsellors in appeal and excluded extraordinary appeals from the scope of free legal aid (International Protection Act, Article 11).

The Slovenian Ombudsperson highlighted to the Constitutional Court that third-country nationals who are returned under the readmission agreement with Croatia are not provided with a return decision, do not have access to legal assistance and cannot appeal.⁹⁵⁰ Civil society organisations suggested that amendments to the Foreigners Act should also address the issue of free legal aid in return procedures.⁹⁵¹

In 2022, a new UNHCR project is expected to be launched in Slovenia on the provision of legal assistance in first instance procedures. Initially, legal assistance will be provided only to vulnerable persons when lodging an application and to applicants under restrictions of movement. In Czechia, an AMIF-funded project continued to run in 2021 to provide legal assistance to third-country nationals in the return process. The legal professionals regularly visit detention facilities to encourage voluntary returns.⁹⁵² In Slovakia, a draft act was launched for public consultation, to enter into force on 1 June 2022. Article 22(8) lists the services available to asylum applicants, without expressly mentioning access to legal aid. UNHCR recommended to include an entitlement to 'meaningful, timely and effective access to legal counselling services' in Article 22(8).⁹⁵³ The organisation also suggested to include a more active role of the legal representative during the interview by allowing additional questions.

942-953

⁹⁴² European Union Agency for Asylum. (2021). EASO Asylum Report 2021: Annual Report on the Situation of Asylum in the European Union. <https://euaa.europa.eu/easo-asylum-report-2021>; Federal Ministry for the Interior | Bundesministerium für Inneres. (2021). Nehammer: Bundesagentur für Betreuungs- und Unterstützungsleistungen startet am 1. Dezember 2020 [Federal agency for care and support services starts on 1 December 2020]. <https://bmi.gv.at/news.aspx?id=4B39496B4D4E57542F36383D>

⁹⁴³ Asylkoordination Austria | Asylkoordination österreich. (January 2021). Interessenskonflikt zwischen Asylpolitik und rechtsstaatlichen Standards [Conflict of interest between asylum policy and rule of law standards]. <https://www.asyl.at/de/info/presseaussendungen/bubbleibtrechtsstaatlichesproblem/>

⁹⁴⁴ ORF.at (2021, June 18). Zadic bilanziert verstaatlichte Asylberatung positiv [Zadic takes a positive view of state-provided asylum counselling]. <https://www.orf.at/stories/3217829/>

⁹⁴⁵ Federal Agency for Reception and Support Services | Bundesagentur für Betreuungs- und Unterstützungsleistungen. (2021). Bericht des Qualitätsbeirats für das Jahr 2021 [Report of the Quality Advisory Board for 2021]. https://www.bbu.gv.at/wp-content/uploads/2022/03/Bericht-des-Qualitaetsbeirats_2021-1.pdf

⁹⁴⁶ United Nations High Commissioner for Refugees. (2021, January 20). C????????? ???????? ? ???????? ?? ???????? ? ???????? [Student internships in support of refugees and migrants]. <http://refugee-integration.bg/2021-students-inte/>

⁹⁴⁷ AIDA Bulgaria. (2022). Country Report: Bulgaria - 2021 Update. Edited by ECRE. Written by Bulgarian Helsinki Committee. https://asylumineurope.org/wp-content/uploads/2022/02/AIDA-BG_2021update.pdf

⁹⁴⁸ Zakon o spremembah in dopolnitvah Zakona o mednarodni zaš?iti (ZMZ-1A) [Act Amending the International Protection Act], March 26, 2021. <http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO8192>

[949](#) Delavska svetovalnica. (2021, March 24). Spremembe Zakona o tujcih ter zakona o mednarodni zašiti: stališče nevladnih organizacij [Amendments to the Foreigners Act and the International Protection Act: the position of non-governmental organisations]. <http://www.delavskasvetovalnica.si/spremembe-zakona-o-tujcih-ter-zakona-o-mednarodni-zasciti-stalisce-nevladnih-organizacij/>

[950](#) European Union Agency for Fundamental Rights. (2021, September 24). Migration: Key fundamental rights concerns: Bulletin 2 [Quarterly Bulletin]. <https://fra.europa.eu/en/publication/2021/migration-key-fundamental-rights-concerns-bulletin-2-2021>

[951](#) European Union Agency for Fundamental Rights. (2021, September 24). Migration: Key fundamental rights concerns: Bulletin 2 [Quarterly Bulletin]. <https://fra.europa.eu/en/publication/2021/migration-key-fundamental-rights-concerns-bulletin-2-2021>; Delavska svetovalnica. (2021, March 24). Spremembe Zakona o tujcih ter zakona o mednarodni zašiti: stališče nevladnih organizacij [Amendments to the Foreigners Act and the International Protection Act: the position of non-governmental organisations]. <http://www.delavskasvetovalnica.si/spremembe-zakona-o-tujcih-ter-zakona-o-mednarodni-zasciti-stalisce-nevladnih-organizacij/>

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[953](#) United Nations High Commissioner for Refugees. (November 2021). UNHCR observations to the draft amendments of the Act No 480/2002 Coll. On Asylum and on Amending and Supplementing of Certain Related Acts. <https://www.refworld.org/docid/61b0b2f1a.html>