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Section 4.11. Interpretation services

icon for interpretation services

Section 4.11. Interpretation services

Interpreters play a key role throughout the asylum procedure to ensure that the exchange of information between an applicant and the asylum authority is accurate and understood by both parties. They are pivotal in enabling applicants to tell their story in their own words. Thus, skilled interpreters can reflect the nuances of a dialect and address the specific needs of applicants with vulnerabilities. While the recast Asylum Procedure Directive sets out the legislative provisions for interpretation, in practice the quality, integrity and efficiency of interpretation services are indicators which must be met by Member States. In the absence of adequate services, the result of the final decision could be affected.
icon for institutional and legislative services in interpretation

4.11.1. Institutional and legislative changes

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icon for digitalising interpretation services

4.11.2. Digitalising interpretation services

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4.11.3. Providing interpretation

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