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Summary table: Information, participation and representation of unaccompanied children

Operational standards and indicators on the reception conditions of unaccompanied minors			
Chapter	**Subchapter**	**Standard**	**Indicators**

1. Information, participation and representation of unaccompanied children	**1.1** Information	**1.** Ensure unaccompanied children receive relevant information	**1.1** Information has to be provide a reasonable time not exceeding after the application for internati protection has been lodged, of at established benefits and of the ob with which they must comply rela reception conditions. **1.2** Information should be provid charge. **1.3** The information provided sho address the questions of the unaccompanied child or the representative. **1.4** Information covers all aspect reception conditions concerning unaccompanied children, and as minimum the right to reception, t of provision of material reception conditions (housing, food, clothin daily expenses allowances), acce healthcare, education, leisure act and specific arrangements for ap for international protection with s needs, if relevant. **1.5** Information is provided accor the special needs and individual circumstances of the unaccompa children. **1.6** Information covers the roles working with unaccompanied chil **1.7** Information should explain th obligation of appointing a represe order to assist unaccompanied ch procedural issues and in their eve life. **1.8** Information covers the main the procedure for international pr incl. access to asylum procedure, legal assistance and how to acces possibilities for family tracing, fa reunification, voluntary return an appeal procedures that are releva her case.

2. Ensure that unaccompanied children understand the relevant information.	**2.1** The information is provided in a child-friendly, age-appropriate and culturally sensitive manner. **2.2** Information must be provided systematically during the process and evidence of this information provision should be documented (when it was provided, by whom, etc.). **2.3** Interpreters and/or language mediators need to be available in reception facilities to allow communication with unaccompanied children in their

1.2. Participation	**3.** Ensure that children's views/ opinions are considered and acted upon, according to their age and maturity.	**3.1** Unaccompanied children are given safe and inclusive opportunities to express their views/opinions and for their views to be considered in line with age and maturity. **3.2** A well-publicised, confidential and accessible procedure for internal complaints is established for unaccompanied children within the reception facility. **3.3** Unaccompanied children are provided with feedback explaining how their input was considered and influenced actions at leastonce a month.

1.3. Representation	**4.** Ensure the appointment of a representative as soon as possible but no later than within 15 working days from when the application for international protection was made and enable him or her to provide assistance to the unaccompanied child with actions related to his/her legal obligations	**4.1** Ensure that the representative is able to verify if the accommodation and residential care arrangements are adequate for the child's physical, mental, spiritual, moral and social development. **4.2** Enable the representative to report any issues to the reception staff providing housing to the child; involvement and consultation with cultural mediators should be provided, where appropriate. **4.3** Enable the representative to provide the child with information on his/her rights and duties in relation to accommodation and material assistance and in this connection to assist the child to lodge a complaint where necessary. **4.4** Enable the representative to verify if the child is informed about the role and responsibilities of the personnel and the caregivers in accommodation facilities. **4.5** Enable the representative to verify that the child has effective access to the education system and that the child regularly attends classes. **4.6** Enable the representative to promote the child's access to leisure activities, including play and recreational activities appropriate to his/her age, maturity and interests.

5. Ensure that legal advisers or counsellors, persons representing international and the relevant NGOs recognised by the EU+ State concerned have adequate access to reception structures in order to assist unaccompanied children.	**5.1** The access of the actors above is only limited on grounds relating to the security of the premises and of the unaccompanied children, provided that it is not thereby severely restricted or rendered impossible. **5.2** The actors listed above are able to meet and speak with the unaccompanied children in conditions ensuring adequate privacy

6. Ensure that a procedure is in place to start tracing the members of the unaccompanied child's family as soon as possible after arrival and identification, where necessary with the assistance of international or other relevant organisations, whilst protecting the child's best interests	**6.1** Reception authorities and/or other responsible staff including the representative initiate or start the family tracing based on the information given by the child and according to the best interests of the unaccompanied child.