



**Please cite as:** EUAA, '[4.11.2 Organisations responsible for interpreters](#)' in *EASO Asylum Report 2021*, January 2022.

## 4.11.2 Organisations responsible for interpreters



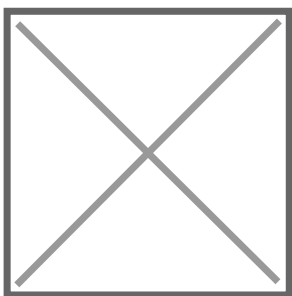
A number of countries launched new procurement procedures following the end of contracts for interpretation. For example, the State Agency for Refugees in Bulgaria issued a call for tender for the provision of interpretation services,<sup>[895](#)</sup> and a new agreement was signed with an external interpretation company in Slovakia.

As of 1 January 2021, the newly-established BBU is also responsible for interpretation services during the asylum procedure in Austria.<sup>[896](#)</sup>

Due to an increase in translation and interpretation costs in Luxembourg, the budget was increased by 67% for “Expert, study and translation costs”.

In the Netherlands, a new programme called “Interpreting in the Future” is currently under discussion. It aims to establish a roster of interpreters to widen the pool available for the Ministry of Justice and Security. There would be periodic quality assessments to ensure quality.<sup>[897](#)</sup> In the meanwhile, the Immigration and Naturalisation Service issued new working instructions for officials who work with interpreters.<sup>[898](#)</sup>

The SEM in Switzerland faced difficulties in obtaining a sufficient number of interpreters in all its regional structures within the tight deadlines of the new asylum law.<sup>[899](#)</sup>



[895] State Agency for Refugees with the Council of Ministries | ??????? ?????? ?? ?????????? ??? ?????????????? ??????. (2020, February 25). ??????? RD05-131/25.02.2020 [Decision RD05-131/25.02.2020]. <https://www.profilnakupuvacha.com/uploads/1713/1/174801d7b6fe8c97a762b8cc8dba23d7.pdf>

[896] Federal Ministry for the Interior | Bundesministerium für Inneres. (2020, December 1). *Bundesagentur für Betreuungs- und Unterstützungsleistungen*

startet am 1. Dezember 2020 [The Federal Agency for Reception and Support Services will start on 1 December 2020] .

<https://bmi.gv.at/news.aspx?id=4B39496B4D4E57542F36383D>

[897] Ministry of Justice and Security | Ministerie van Justitie en Veiligheid. (2020). *TolkTalk [InterpreterTalk]*.

<https://www.rijksoverheid.nl/actueel/nieuwsbrieven/programma-tolken-in-de-toekomst/2020/01>

[898] Immigration and Naturalisation Service | Immigratie- en Naturalisatiedienst. (2020, April 1). *WI 2020/5 (Samen)werken met een tolk [WI 2020/5 Working (together) with an interpreter]*. [https://ind.nl/Documents/WI\\_2020-5.pdf](https://ind.nl/Documents/WI_2020-5.pdf)

[899] State Secretariat for Migration | Staatssekretariat für Migration | Secrétariat d'État aux migrations | Segreteria di Stato della migrazione. (2020, February 6). *Procédures d'asile accélérées : premier bilan [Accelerated asylum procedures: First assessment]* .

<https://www.sem.admin.ch/sem/fr/home/sem/medien/mm.msg-id-78023.html>



© European Union Agency for Asylum 2026 | Email: [info@euaa.europa.eu](mailto:info@euaa.europa.eu)