

Please cite as: EUAA, 'Modules for managers' in *Training Catalogue*, Augusts 2022.

Modules for managers

Modules for managers

Modules for managers focus on the development of leadership and management competencies required in asylum and reception contexts. They support professionals in overseeing teams, coordinating activities, and ensuring the effective delivery of services in line with EU standards.

These modules complement technical training by strengthening the strategic, organisational, and decision-making skills needed to manage operations in complex and evolving environments.

Who this training is for

These modules are intended for:

- **managers and team leaders in asylum and reception contexts**
- **professionals responsible for planning, coordination, and supervision of activities**
- **practitioners seeking to strengthen leadership and management skills**

What these modules cover

Through modules for managers, participants develop knowledge and skills related to:

- **management principles and leadership approaches in asylum and reception contexts**
- **planning and organising operational activities and resources**

- **supporting teams and ensuring effective communication and coordination**
- **using data and information to support decision-making**
- **addressing challenges in complex and dynamic operational environments**

These competencies support the effective management of teams and contribute to the delivery of high-quality and consistent services.

Available modules

The following modules are included in this category:

- **Management in the asylum context**
- **Management in the reception context**

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu