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Key developments in COI production in 2021 centred around improving methodologies and production flows, recruiting more COI researchers and producing information rapidly to address crisis situations. COI production continued to focus on the most common countries of origin of asylum applicants in Europe, namely Afghanistan, Iran, Iraq and Syria.

Challenges reported by civil society included the lack of COI on issues related to disabilities; statelessness and nationality rights; limited accessibility and user-friendliness of COI databases; and the lack of multilinguistic information, as COI material is mostly available in English.

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