

4.9.1.2. Information for specific nationalities

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Due to a sharp increase in the number of applicants arriving from Afghanistan or through Belarus, EU+ countries quickly made specific information available to these groups of applicants. For example, Denmark, Finland, the Netherlands, Norway, Spain and Sweden launched dedicated web pages on the current situation in Afghanistan, some also providing a section on frequently asked questions.

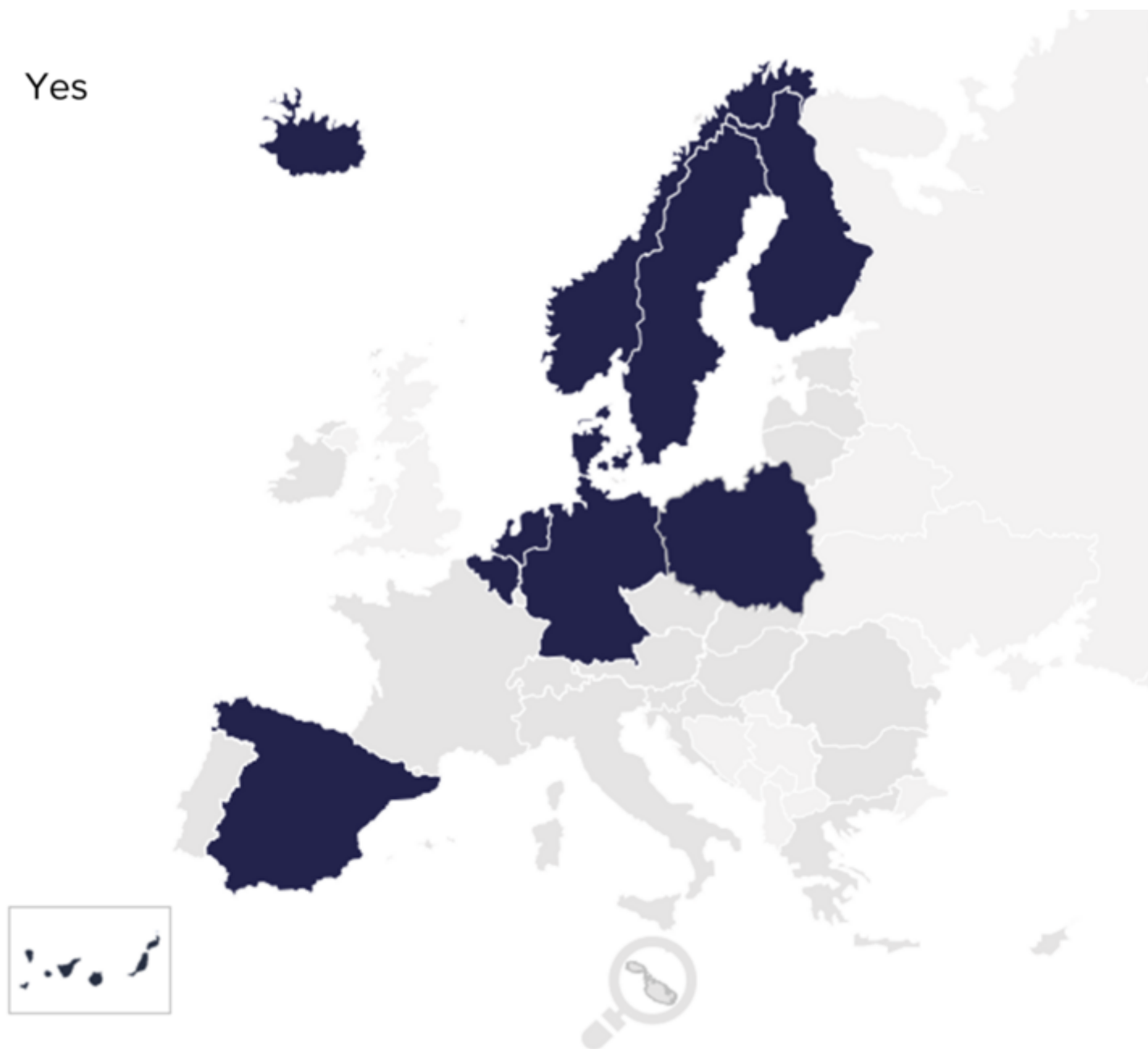
The Immigration Office in Belgium launched a Facebook campaign targeted at Afghan nationals already present in Austria, Bulgaria, Germany and Romania to dissuade them from coming to Belgium.

In Iceland, extensive information on the support and services available by the authorities was published on various portals of the competent authorities.

In Poland, information material on the asylum procedure was made available to Afghan nationals,^{[875](#)} and a brochure on how to enter Poland was prepared by the Association for Legal Intervention for Belarusian nationals. ^{[876](#)} The Office for Foreigners has published information on work, education, social assistance and international protection on its website and in leaflets. The information is available in Pashto, Dari and Belarusian. The Office for Foreigners also created additional support for these groups using cultural mentors and the Office's staff at their place of accommodation, in addition to holding meetings on specific topics, such as medical care, the procedure for granting international protection, education and the labour market.

Table 4.2. Specific information prepared for Afghan and Belarusian nationals, 2021

 Yes



Box 4.2. Information to displaced persons from Ukraine

Following the Russian invasion of Ukraine on 24 February 2022, millions fled the war towards EU+ countries, which reacted quickly to provide relevant information to this particular group of displaced people.

For example, information points and stands were set up, dedicated phone lines and websites were launched, and leaflets and posters with QR codes were developed to address specific information needs of people coming from Ukraine.

Read more on the most recent responses by EU+ countries to address the needs of displaced people from Ukraine in the [Situational Update](#) series.

Table 4.3. New information points for displaced persons from Ukraine, 2022

| | Country | Information points at borders | Phone lines | Email addresses | Websites dedicated web pages | Leaflets posters |
|--|---------|-------------------------------|-------------|-----------------|------------------------------|------------------|
|--|---------|-------------------------------|-------------|-----------------|------------------------------|------------------|

| | | | | | | |
|--|-------------|---|---|---|---|---|
|  | Austria | | x | | x | x |
|  | Belgium | | | | x | |
|  | Bulgaria | | x | x | | |
|  | Croatia | | | | | |
|  | Cyprus | | | | | |
|  | Czechia | | x | x | x | x |
|  | Denmark | x | | | x | x |
|  | Estonia | x | x | | | |
|  | Finland | | | | x | |
|  | France | | | | x | x |
|  | Germany | | | | x | |
|  | Greece | | x | x | x | |
|  | Hungary | | | | | |
|  | Iceland | | | | | |
|  | Ireland | | | | | |
|  | Italy | | | | | |
|  | Latvia | x | x | | x | |
|  | Lithuania | x | x | | x | |
|  | Luxembourg | | | | | |
|  | Malta | | | | | |
|  | Netherlands | | | | | |
|  | Norway | | | | | |
|  | Poland | x | x | x | x | x |
|  | Portugal | | | | | |
|  | Romania | | x | | x | x |
|  | Slovakia | | | | x | x |
|  | Slovenia | | x | x | x | |
|  | Spain | | | | | |
|  | Sweden | x | | | x | x |
|  | Switzerland | | | | | |

[875](#) Office for Foreigners | Urząd do Spraw Cudzoziemców. (2021). Materiały informacyjne dla obywateli Afganistanu [Information material for the citizens of Afghanistan]. <https://www.gov.pl/web/udsc/materialy-informacyjne-dla-obywateli-afganistanu2>

[876](#) Association for Legal Intervention I Stowarzyszenia Interwencji Prawnej. (2020, September 30). Informacje dla obywateli Białorusi planujących przyjazd do Polski [Information for Belarusian citizens planning to come to Poland]. <https://interwencjaprawna.pl/informacje-dla-obywateli-bialorusi-planujacych-przyjazd-do-polski/>

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