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Summary table: Staff

Operational standards and indicators on the reception conditions of unaccompanied minors			
Chapter	**Subchapter**	**Standard**	**Indicators**
5. Staff		**22.** Ensure sufficient qualified staff is provided for the day-to-day care of unaccompanied children.	**22.1** The reception facility has to provide for sufficient qualified staff to carry out the day-to-day care of unaccompanied children.
		23. Ensure that staff is sufficiently qualified.	**23.1** Staff working with **unaccompanied children in the reception context** has clear terms of reference (job description). **23.2** Staff working with unaccompanied children in the reception context is qualified in accordance with national law and regulations concerning his or her particular terms of reference (job description). **23.3** Staff working with unaccompanied children in the reception context do not have a record of child-related crimes and offences, or crimes and offences that lead to serious doubts about their ability to assume a role of responsibility with regard to children.

24. Ensure staff is provided with the necessary and appropriate training.	**24.1** Without prejudice to the need to provide specific training to staff working with unaccompanied children in the reception context, all training should be aligned to the broader framework of a Code of Conduct specifying the key concepts and principles underlying the work in the reception context. **24.2** Staff working with unaccompanied children in the reception context has a thorough and timely introduction into his or her

25. Ensure and promote effective cooperation, information sharing and awareness.	**25.1** Special needs recorded should be communicated to the relevant stakeholders in order to provide the necessary guarantees (special needs) and support. **25.2** Regular cooperation, information sharing and awareness raising sessions and/or alternative arrangements are in place among those who are in contact with unaccompanied children due to their profession and/or function, including social workers, education and health-

26. Provide support for staff working with unaccompanied children in the reception context.	**26.1** Different measures are available to help deal with difficult situations encountered during the reception work.
27. Ensure management, supervision and accountability via regular – at least yearly – monitoring and adequate support to staff is taken into account.	**27.1** The reception facility has to provide for a regular monitoring mechanism of staff performance to ensure day-to-day care of unaccompanied children.