

## Summary table: Staff

Operational standards and indicators on the reception conditions of unaccompanied minors			
Chapter	Subchapter	Standard	Indicators
5. Staff		22. Ensure sufficient qualified staff is provided for the day-to-day care of unaccompanied children.	22.1 The reception facility has to provide for sufficient qualified staff to carry out the day-to-day care of unaccompanied children.
		23. Ensure that staff is sufficiently qualified.	<p>23.1 Staff working with <b>unaccompanied children in the reception context</b> has clear terms of reference (job description).</p> <p>23.2 Staff working with unaccompanied children in the reception context is qualified in accordance with national law and regulations concerning his or her particular terms of reference (job description).</p> <p>23.3 Staff working with unaccompanied children in the reception context do not have a record of child-related crimes and offences, or crimes and offences that lead to serious doubts about their ability to assume a role of responsibility with regard to children.</p>

**24.** Ensure staff is provided with the necessary and appropriate training.

**24.1**  
Without prejudice to the need to provide specific training to staff working with unaccompanied children in the reception context, all training should be aligned to the broader framework of a Code of Conduct specifying the key concepts and principles underlying the work in the reception context.

**24.2**  
Staff working with unaccompanied children in the reception context has a thorough and timely introduction into his or her role.

**25.** Ensure and promote effective cooperation, information sharing and awareness.

**25.1**  
Special needs recorded should be communicated to the relevant stakeholders in order to provide the necessary guarantees (special needs) and support.

**25.2**  
Regular cooperation, information sharing and awareness raising sessions and/or alternative arrangements are in place among those who are in contact with unaccompanied children due to their profession and/or function, including social workers, education and health-care staff

<p><b>26.</b> Provide support for staff working with unaccompanied children in the reception context.</p>	<p><b>26.1</b> Different measures are available to help deal with difficult situations encountered during the reception work.</p>
<p><b>27.</b> Ensure management, supervision and accountability via regular – at least yearly – monitoring and adequate support to staff is taken into account.</p>	<p><b>27.1</b> The reception facility has to provide for a regular monitoring mechanism of staff performance to ensure day-to-day care of unaccompanied children.</p>