Please cite as: EUAA, '4.7.1.4 Support for the administration of reception facilities' in *EASO Asylum Report 2021*, Gennaio 2022.

4.7.1.4 Support for the administration of reception facilities



ber States launched or were planning to launch IT tools to support the administration and process management of reception facilities

The Agency for the Welfare of Asylum Seekers (AWAS) in Malta plans to improve its processes in 2021 with the introduction of an IT tool for data management in reception centres, and it strengthened the centres' administrative capacities by hiring new staff who filled previously empty posts, including several senior administrators.

AMIF funds the development of a new IT system for managing reception in Poland, while amendments to the Law on International Protection in Greece planned to develop information systems in reception structures.573

The COA in the Netherlands needed to swiftly address a serious data leak with the personal data of applicants in
June 2020.574

[573] Νόμος Υπ' Αριθμ. 4674 Στρατηγική αναπτυξιακή προοπτική των Οργανισμών Τοπικής Αυτοδιοίκησης, ρύθμιση ζητημάτων αρμοδιότητας Υπουργείου Εσωτερικών και άλλες διατάξεις, Προβολή ΦΕΚ A 53/2020 [Law No 4674 Strategic development perspective of local authorities, regulation of matters falling within the competence of the Ministry of the Interior and other provisions, Government Gazette A 53/2020]. https://migration.gov.gr/wp-content/uploads/2020/06/%CE%9D%CF%8C%CE%BC%CE%BF%CF%82-46742020.pdf

[574] Central Agency for the Reception of Asylum Seekers | Centraal Orgaan opvang asielzoekers. (2020, July 17). *Update datalek persoonsgegevens [Update on personal data breach]* . https://www.coa.nl/nl/nieuws/update-datalek-persoonsgegevens

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