Please cite as: EUAA, '4.11.2 Organisations responsible for interpreters' in *EASO Asylum Report 2021*, Gennaio 2022.

4.11.2 Organisations responsible for interpreters

A number of countries launched new procurement procedures following the end of contracts for interpretation. For example, the State Agency for Refugees in Bulgaria issued a call for tender for the provision of interpretation services,[895] and a new agreement was signed with an external interpretation company in Slovakia.

As of 1 January 2021, the newly-established BBU is also responsible for interpretation services during the asylum procedure in Austria.[896]

Due to an increase in translation and interpretation costs in Luxembourg, the budget was increased by 67% for “Expert, study and translation costs”.

In the Netherlands, a new programme called “Interpreting in the Future” is currently under discussion. It aims to establish a roster of interpreters to widen the pool available for the Ministry of Justice and Security. There would be periodic quality assessments to ensure quality.[897] In the meanwhile, the Immigration and Naturalisation Service issued new working instructions for officials who work with interpreters.[898]

The SEM in Switzerland faced difficulties in obtaining a sufficient number of interpreters in all its regional structures within the tight deadlines of the new asylum law.[899]

[895] State Agency for Refugees with the Council of Ministries | ???????? ??????? ?? ????????? ??? ???????????? ?????. (2020, February 25). *??????? RD05-131/25.02.2020 [Decision RD05-131/25.02.2020]*. https://www.profilnakupuvacha.com/uploads/1713/1/174801d7b6fe8c97a762b8cc8dba23d7.pdf

[896] Federal Ministry for the Interior | Bundesministerium für Inneres. (2020, December 1). *Bundesagentur für Betreuungs- und Unterstützungsleistungen*

startet am 1. Dezember 2020 [The Federal Agency for Reception and Support Services will start on 1 December 2020] . https://bmi.gv.at/news.aspx?id=4B39496B4D4E57542F36383D

[897] Ministry of Justice and Security | Ministerie van Justitie en Veiligheid. (2020). *TolkTalk [InterpreterTalk]*. https://www.rijksoverheid.nl/actueel/nieuwsbrieven/programma-tolken-in-de-toekomst/2020/01

[898] Immigration and Naturalisation Service | Immigratie- en Naturalisatiedienst. (2020, April 1). *WI 2020/5 (Samen)werken met een tolk [WI 2020/5 Working (together) with an interpreter]*. https://ind.nl/Documents/WI_2020-5.pdf

[899] State Secretariat for Migration | Staatssekretariat für Migration | Secrétariat d'État aux migrations | Segreteria di Stato della migrazione. (2020, February 6). *Procédures d'asile accélérées : premier bilan [Accelerated asylum procedures: First assessment]* . https://www.sem.admin.ch/sem/fr/home/sem/medien/mm.msg-id-78023.html





© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu