

Vulnerability modules

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Vulnerability modules focus on the knowledge and skills required to identify, assess, and respond to the special needs of applicants for international protection. They support professionals in applying a rights-based and individualised approach when working with vulnerable persons.

These modules address a wide range of vulnerability situations and contribute to ensuring that asylum and reception procedures are conducted in a fair, sensitive, and appropriate manner, in line with EU and international standards.

Who this training is for

These modules are intended for:

- **asylum officers, including case workers and decision-makers**
- **first contact officials, reception officers and support staff**
- **professionals working with applicants with specific needs and vulnerabilities**

What these modules cover

Through vulnerability modules, participants develop knowledge and skills related to:

- **identifying and assessing different types of vulnerability**
- **applying appropriate procedural and reception safeguards**

- **adapting communication and interviewing techniques**
- **understanding the specific needs of different groups of applicants**
- **ensuring a consistent and individualised approach to case handling**

These competencies are essential to ensure that applicants with special procedural and reception needs receive appropriate support throughout the asylum procedure.

Available modules

The following accredited modules are included in this category:

- **Applicants with diverse SOGIESC (AD-SOGIESC)**
- **Victims of gender based violence (VGBV)**
- **Age assessment (AA)**
- **Best interest of the child (BIC)**
- **Children in the asylum process (CAP)**
- **Trafficking in human beings (THB)**

The following non-accredited module is included in this category:

- **Gender, gender identity and sexual orientation (SOGI)**

Module availability

Most modules in this category are available for training and translation.

The modules Age assessment (AA) and Best interest of the child (BIC) are currently not available for translation.

The module Gender, gender identity and sexual orientation (SOGI) was developed under the previous framework and is not Pact-aligned. It remains available for training purposes but is no longer updated or translated.

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