

4.7.2.4. Reception conditions

4.7.2.4. Reception conditions



The lack of reception places led to overcrowding and sub-standard reception conditions in many countries, including in Belgium, Italy and the Netherlands (*see* [Section 4.7.2.1](#)). Courts expressed concern in the framework of the Dublin procedure about reception conditions in Croatia and Lithuania. The Croatian Ministry of the Interior signalled that the Dublin Procedure Department had not received official information on such cases. The Italian and Romanian administrations had to temporarily suspend Dublin transfers due to a lack of reception capacity, in addition to other factors (*see* [Section 4.2](#)).

The European Commission sent letters of formal notice to Belgium, Greece, Portugal and Spain for failing to transpose in a conform manner all provisions of the recast RCD.⁶²⁸ Fedasil underlined that in Belgium this was because the organisation was unable to provide accommodation to many applicants (mainly single men), and not due to the reception conditions not meeting the standards. Several court cases concerned the situation of minors being accommodated in adult reception centres or even detained, without safeguards for their special needs (*see* [Section 5](#)).

In 2022, several renovations and infrastructure works were undertaken at reception facilities in Hal Far in Malta, for instance, new sanitary facilities and green landscaping.⁶²⁹ The Council of Europe's Commissioner for Human Rights published a report at the beginning of 2022 following her visit to Malta in October 2021, which noted that both the Hal Far Tent Village and the Hangar Open Centre appeared to be overcrowded and lacked air conditioning and heating. The Commissioner observed a lack of sanitary facilities but noted the works underway to install additional showers and toilets.⁶³⁰ The Maltese government confirmed these in its reply and listed additional projects to ensure a more pleasant environment which would also be suitable for children.⁶³¹

Concerning the situation in Greece, the European Commission wrote in September 2022 that “(r)eception conditions on the islands and on the mainland in Greece (shelter, hygiene, access to health and education for all children etc.) have been substantially improved and are in line with the European standards”.⁶³² Civil society organisations continued to express concerns about the new CCACs, describing them as being prison-like.⁶³³ The European Ombudsperson opened an own-initiative inquiry to assess how the European Commission ensured respect for fundamental rights in EU-funded facilities, such as the CCACs.⁶³⁴ Refugee Support Aegean and HIAS submitted their observations to the Ombudsperson, drawing mainly on their casework and research as legal assistance providers.⁶³⁵ In January 2023, the European Commission sent a

letter of formal notice to the Greek authorities about concerns related to the transposition of the recast RCD.
[636](#)

One of the main challenges Cyprus continued to encounter was the over-crowdedness of the First Reception Centre and particularly the lack of places in the safe zone (*see* [Section 5](#)).

Spain allocated additional funds to improve reception conditions. EUR 50 million were allocated for the improvement of reception conditions on the Canary Islands, focusing on the care of unaccompanied minors, education, health and supporting countries of origin.[637](#) In addition, EUR 10 million were allocated to reinforce the asylum and reception systems in Ceuta, financed 90% from EU funds.[638](#) The arrival of displaced persons also prompted the activation of an extraordinary budget of EUR 1.2 billion to strengthen the Spanish reception system overall.[639](#) Nonetheless, the European Commission considered that Spain failed to transpose the recast RCD in a correct manner and sent a letter of formal notice.[640](#)

The National Asylum Network, which groups several civil society organisations working on reception in Italy, published a report assessing the situation of reception in the country. It advocated for phasing out Temporary Reception Centres (CAS), while strengthening the System for Reception and Integration (SAI).
[641](#)

The Romanian Ombudsperson carried out visits to the reception facilities in Raduti,[642](#) Galati,[643](#) Marumures – Somcuta Mare[644](#) and Giurgiu[645](#) and made detailed recommendations for each centre to improve reception conditions. These were followed up with detailed replies from the General Inspectorate for Immigration on the actions implemented to address the recommendations.[646](#)

Concerns around reception facilities in Lithuania continued. The Ombudsperson published a report on the Kybartai centre, based on visits carried out in December 2021 and January 2022. She highlighted that the restrictions applied to applicants were equivalent to detention, access to information and legal aid were insufficient, and the facility lacked privacy and hygiene in general.[647](#) The SBGS noted that it needed more time to improve the living conditions in the facility.[648](#) The findings of the Ombudsperson triggered visits from members of the Lithuanian parliament to several reception centres to inspect the conditions and ensure that the concerns were addressed.[649](#) The findings were also used by the Supreme Administrative Court to [substantiate](#) that placing an applicant in the Kybartai centre cannot be considered as an alternative to detention, as the restrictions there amounted to de facto detention. In its monitoring report for 2022, the Lithuanian Red Cross recorded inconsistencies in reception conditions with EUAA standards in several facilities.[650](#)

Asylex noted in its submission to the UN Human Rights Council that it continued to observe excessive violence towards applicants by security guards in federal reception centres in Switzerland and a lack of investigation of these cases by the Swiss authorities.[651](#)

The maximum compensation rate was increased in 2022 in Austria for the first time since 2016. It was increased from EUR 215 to EUR 260 for food and from EUR 150 to EUR 165 for rent (for a single person/month) for people in private accommodation. Asylum seekers, for example in Vienna, can receive EUR 425 (food allowance and rent money) in cash.[652](#) In addition, the financial compensation for providers of organised reception facilities was raised to EUR 25 per person/day.

[628](#) European Commission. (2023, January 26). January Infringements package: key decision.
https://ec.europa.eu/commission/presscorner/detail/EN/inf_23_142

[629](#) Spagnol, Ryan. (2022, July 14). Visited the ongoing renovation works at the asylum seekers' reception facilities in Hal Far. The project is being managed by AWAS and funded through the Asylum, Migration and Integration Fund. Outstanding work by @MauroFarrugia and his team. @byroncamilleri [Tweet]. Twitter.
<https://twitter.com/ryanspagnol/status/1547544134159835137>

[630](#) Council of Europe, Commissioner for Human Rights. (2022, February 15). Report of the Commissioner for Human Rights of the Council of Europe, Ms Dunja Mijatovi?, following her visit to Malta from 11 to 16 October 2021. <https://rm.coe.int/report-of-the-council-of-europe-commissioner-for-human-rights-dunja-mi/1680a5498d>

[631](#) Government of Malta. (2022). Comments of the Maltese Government on the Report of the Commissioner for Human Rights of the Council of Europe, Ms Dunja Mijatovi?, following her visit to the Republic of Malta. <https://rm.coe.int/comments-by-the-maltese-government/1680a583cb>

[632](#) European Commission. (2023, January 21). Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions on the Report on Migration and Asylum. <https://commission.europa.eu/system/files/2023-01/report-migration-asylum-2022.pdf>

[633](#) I Have Rights. (2023). Input to the Asylum Report 2023. https://euaa.europa.eu/sites/default/files/2023-02/i_have_rights.pdf; EUobserver. (2023, February 3). Greece faces possible court over 'prison-like' EU-funded migration centres. <https://euobserver.com/migration/156678>

[634](#) European Ombudsman. (2022, July 11). How the European Commission ensures respect for fundamental rights in EU-funded migration management facilities in Greece. <https://www.ombudsman.europa.eu/en/case/en/62000>

[635](#) Refugee Support Aegean, & HIAS. (January 2023). The role of the European Commission in the implementation of the EU asylum acquis on the Greek islands. RSA & HIAS submission to the European Ombudsman Strategic Inquiry OI/3/2022 MHZ. https://rsaegean.org/wp-content/uploads/2023/02/RSA_HIAS_EU-Ombudsman_submission.pdf

[636](#) European Commission. (2023, January 26). January Infringements package: key decisions. https://ec.europa.eu/commission/presscorner/detail/EN/inf_23_142

[637](#) Ministry of Inclusion, Social Security and Migrations | Ministerio de Inclusion, Seguridad Social y Migraciones. (2022, October 6). Escribí firma con el presidente Torres el convenio de 50 millones para atención a migrantes [Escribí and President Torres sign a 50 million agreement for migrants' assistance]. <https://www.inclusion.gob.es/en/web/guest/w/escriva-firma-con-el-presidente-torres-el-convenio-de-50-millones-para-atencion-a-migrantes>

[638](#) Ministry of Inclusion, Social Security and Migrations | Ministerio de Inclusion, Seguridad Social y Migraciones. (2022, September 6). Inclusión logra para Ceuta un proyecto de casi 10 millones de euros financiado por la Unión Europea para reforzar la capacidad del sistema de acogida y asilo [Ministry of Inclusion seals an almost 10 million Euro project for Ceuta finaced by the European Union to strengthen the capacity of the asylum and reception system]. <https://www.inclusion.gob.es/en/web/guest/w/inclusion-logra-para-ceuta-un-proyecto-de-casi-10-millones-de-euros-financiado-por-la-union-europea-para-reforzar-la-capacidad-del-sistema-de-acogida-y-asilo>

[639](#) Ministry of Inclusion, Social Security and Migrations | Ministerio de Inclusion, Seguridad Social y Migraciones. (2022, March 29). El Ministerio de Inclusión recibe un crédito extraordinario de 1.200 millones de euros para la acogida de refugiados ucranianos [The Ministry of Inclusion receives and extraordinary credit of 1.200 million Euro for the reception of ukrainian refugees]. <https://www.inclusion.gob.es/en/w/el-ministerio-de-inclusion-recibe-un-credito-extraordinario-de-1.200-millones-de-euros-para-la-acogida-de-refugiados-ucranianos#:~:text=Una%20de%20las%20medidas%20incluidas,personas%20refugiadas%20procedentes%20de%20>

[640](#) European Commission. (2023, January 26). January Infringements package: key decisions. https://ec.europa.eu/commission/presscorner/detail/EN/inf_23_142

[641](#) Vie di Fuga. Osservatorio permanente sui rifugiati. (2022). Il sistema che ancora non c'è. Le riflessioni e le proposte dal tavolo asilo e immigrazione a vent'anni dalla nascita dello S.P.R.A.R [The system that is

still not there. Reflections and proposals from the asylum and immigration working group twenty years after the birth of the S.P.R.A.R]. https://viedifuga.org/wp-content/uploads/2022/06/IL-SISTEMA-CHE-ANCORA-NON-CE_versione-FINALE.pdf

[642](#) Ombudsman | Avocatului Poporului. (2022). Raport privind vizita desfasurata la Centrul Regional de Proceduri si Cazare pentru Solicitantu de Azil R?d?u?i, judetul Suceava [Report on the visit to the Regional Centre for Procedures and Accommodation for Asylum Applicants in R?d?u?i, Suceava county]. <https://igi.mai.gov.ro/wp-content/uploads/2022/07/Raport-Avocatul-Poporului-C.-Radauti.pdf>; Inspectorate General for Immigration | Inspectoratul General Pentru Imigr?ri. (2022, July 14). Raspuns Avocatul Poporului. Domeniul privind prevenirea torturii in locurile de detentie [Response to the Ombudsman. Prevention of torture in places of detention]. <https://igi.mai.gov.ro/wp-content/uploads/2022/07/Raspuns-IGI-Avocatul-Poporului-C.-Radauti-pdf.pdf>

[643](#) Ombudsman | Avocatului Poporului. (2022). Raport privind vizita desfasurata la Centrul Regional de Proceduri si Cazare pentru Solicitantu de Azil Gala?i, judetul Gala?i [Report on the visit to the Regional Centre for Procedures and Accommodation for Asylum Applicants in Gala?i, Gala?i county]. <https://igi.mai.gov.ro/wp-content/uploads/2022/10/Raport-privind-vizita-Avocatului-Poporului-la-Centrul-Regional-de-Proceduri-si-Cazare-a-Solicitantilor-de-Azil-Galati.pdf>; Inspectorate General for Immigration | Inspectoratul General Pentru Imigr?ri. (2022, September 27). Raspunsul Avocatul Poporului. Domeniul privind prevenirea torturii in locurile de detentie [Response to the Ombudsman. Prevention of torture in places of detention]. <https://igi.mai.gov.ro/wp-content/uploads/2022/10/Raspunsul-Inspectoratului-General-pentru-Imigrari.pdf>

[644](#) Ombudsman | Avocatului Poporului. (2022). Raport privind vizita desf?urat? la Centrul Regional de Proceduri ?i Cazare pentru Solicitan?ii de Azil Maramures, Somcuta Mare [Report on the visit to the Regional Centre for Procedures and Accommodation for Asylum Seekers Maramures, Somcuta Mare]. <https://igi.mai.gov.ro/wp-content/uploads/2022/08/Raportul-Avocatul-Poporului-C.-Maramures.pdf>; Inspectorate General for Immigration | Inspectoratul General Pentru Imigr?ri. (2022, August 5). Raspunsul Avocatul Poporului. Domeniul privind prevenirea torturii în locurile de deten?ie [Response to the Ombudsman. Prevention of torture in places of detention]. <https://igi.mai.gov.ro/wp-content/uploads/2022/08/Raspunsul-Inspectoratului-General-pentru-Imigrari-.pdf>

[645](#) Ombudsman | Avocatului Poporului. (2022). Raport privind vizita efectuat? la Centrul Regional de Proceduri ?i Cazare a Solicitan?ilor de Azil Giurgiu la data de 15 aprilie 2022 [Report on the visit to the Regional Centre for Procedures and Accommodation of Asylum Seekers Giurgiu on 15 April 2022]. <https://igi.mai.gov.ro/wp-content/uploads/2022/07/Raport-Avocatul-Poporului-C.-Giurgiu.pdf>; Inspectorate General for Immigration | Inspectoratul General Pentru Imigr?ri. (2022, July 11). Raspuns Avocatul Poporului. Domeniul privind prevenirea torturii in locurile de detentie [Response to the Ombudsman. Prevention of torture in places of detention]. <https://igi.mai.gov.ro/wp-content/uploads/2022/07/Raspuns-IGI-Avocatul-Poporului-C.-Giurgiu-1.pdf>

[646](#) Government of Romania | Guvernul României. (2022, February 27). Informa?ie de pres? privind actele normative aprobate în ?edin?a Guvernului României din 27 februarie 2022 [Press release on the legislative acts approved at the Romanian Government meeting of 27 February 2022]. <https://gov.ro/ro/media/comunicate/informatie-de-presa-privind-actele-normative-aprobate-in-edinta-guvernului-romaniei-din-27-februarie-2022&page=1>; Hot?râre nr. 277 din 27 februarie 2022 pentru modificarea art. 55 alin. (1) ?i (2) din Normele metodologice de aplicare a Legii nr. 122/2006 privind azilul în România, aprobate prin Hot?rârea Guvernului României nr. 1,251/2006 [Decision no. 277 of February 27, 2022 for the amendment of art. 55 para. (1) and (2) of the Methodological Norms for the application of Law no. 122/2006 regarding asylum in Romania, approved by Romanian Government Decision no. 1,251/2006], February 27, 2022. <https://legislatie.just.ro/Public/DetaliiDocumentAfis/251955>

[647](#) Seimas Ombudsmen's Office | Lietuvos Seimo Kontrolieriai. (2022). Ataskaita d?l Užsienie?i? Žmogaus Teisi? ir Laisvi? Užtikrinimo Valstyb?s Sienos Apsaugos Tarnybos Prie Lietuvos Respublikos Vidaus Reikal? Ministerijos Kybart? Užsienie?i? Registracijos Centre [Report on the Protection of Human

Rights and Freedoms of foreigners at the State Border Protection Service of the Ministry of Internal Affairs of the Republic of Lithuania at the Kybartai Alien Registration Centre]. https://www.lrski.lt/wp-content/uploads/2022/01/Final_Ataskaita_Kybartai_2021.pdf

[648](#) LRT.lt (2022, January 25). We need more time to improve migrant living conditions in Lithuania – official. <https://www.lrt.lt/en/news-in-english/19/1597241/we-need-more-time-to-improve-migrant-living-conditions-in-lithuania-official>

[649](#) Parliament of the Republic of Lithuania | Lietuvos Respublikos Seimas. (2022, April 20). Seimo nari? Vytauto Bako ir Tomo Tomilino pranešimas: parlamentarai t?sia apsilankymus laikinose migrant? apgyvendinimo vietose [Report by Vytautas Bakas and Tomas Tomilinas: parliamentarians continue their visits to temporary migrant accommodation sites]. https://www.lrs.lt/sip/portal.show?p_r=35403&p_k=1&p_t=280778

[650](#) Lithuanian Red Cross | Lietuvos Raudonasis Kryžius. (December 2022). Monitoring Report 2022. <https://redcross.lt/wp-content/uploads/2022/09/LRC-Monitoring-Report-2022.pdf>

[651](#) Asylex. (2022, November 16). URP-Contribution Report. <https://www.asylex.ch/post/urp-contribution-report>

[652](#) European Council on Refugees and Exiles. (2023). Input to the Asylum Report 2023. https://euaa.europa.eu/sites/default/files/2023-03/european_council_on_refugees_and_exiles_ecre.pdf

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu