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4.9.1.2. Information for specific nationalities

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icon for provision of information for specific nationalities

Due to a sharp increase in the number of applicants arriving from Afghanistan or through Belarus, EU+ countries quickly made specific information available to these groups of applicants. For example, Denmark, Finland, the Netherlands, Norway, Spain and Sweden launched dedicated web pages on the current situation in Afghanistan, some also providing a section on frequently asked questions.
The Immigration Office in Belgium launched a Facebook campaign targeted at Afghan nationals already present in Austria, Bulgaria, Germany and Romania to dissuade them from coming to Belgium.

In Iceland, extensive information on the support and services available by the authorities was published on various portals of the competent authorities.

In Poland, information material on the asylum procedure was made available to Afghan nationals,875 and a brochure on how to enter Poland was prepared by the Association for Legal Intervention for Belarusian nationals. 876 The Office for Foreigners has published information on work, education, social assistance and international protection on its website and in leaflets. The information is available in Pashto, Dari and Belarusian. The Office for Foreigners also created additional support for these groups using cultural mentors and the Office’s staff at their place of accommodation, in addition to holding meetings on specific topics, such as medical care, the procedure for granting international protection, education and the labour market.

Table 4.2. Specific information prepared for Afghan and Belarusian nationals, 2021

chart with map of eu countries that prepared specific information for Afghan and Belarusian nationals i

Box 4.2. Information to displaced persons from Ukraine

Following the Russian invasion of Ukraine on 24 February 2022, millions fled the war towards EU+ countries, which reacted quickly to provide relevant information to this particular group of

displaced people.

For example, information points and stands were set up, dedicated phone lines and websites were launched, and leaflets and posters with QR codes were developed to address specific information needs of people coming from Ukraine.

Read more on the most recent responses by EU+ countries to address the needs of displaced people from Ukraine in the Situational Update series.

Table 4.3. New information points for displaced persons from Ukraine, 2022

	Country	Information points at borders	Phone lines	Email addresses	Websites dedicated web pages	Leaflets posters
Austria	Austria		x		x	x
Belgium	Belgium				x	
Bulgaria	Bulgaria		x	x		
Croatia	Croatia					
Cyprus	Cyprus					
Czech Republic	Czechia		x	x	x	x
Denmark	Denmark	x			x	x
Estonia	Estonia	x	x			
Finland	Finland				x	
France	France				x	x
Germany	Germany				x	
Greece	Greece		x	x	x	
Hungary	Hungary					
Iceland	Iceland					
Ireland	Ireland					
Italy	Italy					
Latvia	Latvia	x	x		x	
Lithuania	Lithuania	x	x		x	
Luxembourg	Luxembourg					
Malta	Malta					
Netherlands	Netherlands					
Norway	Norway					
Poland	Poland	x	x	x	x	x
Portugal	Portugal					
Romania	Romania		x		x	x
Slovakia	Slovakia				x	x
Slovenia	Slovenia		x	x	x	
Spain	Spain					
Sweden	Sweden	x			x	x
Switzerland	Switzerland					

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