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# Information and communication needs assessment

## Key information

## Learning outcomes & description

## Details

## Key information

**This is a tailor-made training. Tailor-made trainings are not translated.**

**Target group**

**Reception officers**

**EQF/MQF level**

**n/a**

## Version

**Version 1 (2023)**

## Entry requirements

**n/a**

## Prerequisites

**n/a**

## Assessment

**n/a**

# Learning outcomes & description

### DESCRIPTION

**This module aims to provide learners with knowledge and skills related to information and communication needs assessments.**

**It covers key areas, with a focus on causes of information gaps and information and communication habits of applicants for international protection, and methodologies and techniques to gather relevant elements to structure an information needs assessment.**

## LEARNING OUTCOMES

At the end of this module, the learner will be able to:

***Knowledge***

1. **Understand the causes of information gaps of applicants for international protection including external barriers or factors.**

2. **Explore information sources and needs of applicants for international protection.**

3. **Understand information and communication habits of applicants for international protection.**

***Skills***

4. **Outline and support a methodology and techniques to gather relevant elements to structure an information needs assessment of applicants for international protection.**

## DELIVERY METHOD

**This module is delivered through live webinars.**

# Details

| | Details |
|---|---|
| **Duration** | **5 hours online learning (webinars)** |

## Details

**Language** English

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