

Communication and information provision

The European Asylum Curriculum offers one module on Communication and information provision, namely Introduction to communication for asylum and reception practitioners. This module provides foundational skills and knowledge for effective communication in the asylum and reception contexts.

In addition, we offer five tailor-made trainings designed to address specific communication challenges within the field. These include Rumours management, which focuses on handling misinformation, Information and communication needs assessment to evaluate the needs of individuals and communities, and Communication through digital channels, addressing the use of technology for communication in the asylum process. Communication in emergencies focuses on strategies for effective communication in crisis situations, while Designing a communication and information provision strategy helps to build comprehensive communication plans tailored to the needs of asylum seekers and reception staff.

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- Introduction to communication for asylum and reception practitioners

We also offer 5 tailor made trainings:

- Rumours management
- Information and communication needs assessment
- Communication through digital channels
- Communication in emergencies
- Designing a communication and information provision strategy