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3.10.2. Quality of interpretation

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It is not sufficient for applicants to simply have access to interpretation; the services must be of such quality that they allow for an informed and impartial decision-making process.

Section 4.11.2 Interpretation new initiatives

3.10.2.1. Enhancing quality

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Section 4.11.2 Interpretation new initiatives

3.10.2.2. Raising the standards for interpretation services

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