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6.5 Provision of information



Member States reported changes in policy to adapt asylum and reception information to the specific needs of minors, while other vulnerable groups were typically not covered in these initiatives in 2019. For example, the CGRS in Belgium updated its guide for unaccompanied minors applying for international protection ²⁴³ and published two new guides on accompanied children's right to be heard in the asylum procedure – one catering to children ²⁴⁴ and the other to their parents or guardians. ²⁴⁵ In addition, the Belgian Federal Public Service Interior launched a video on unaccompanied minors in the asylum procedure. ²⁴⁶

OFPPRA in France updated the “Asylum Guide for Unaccompanied Minors” which was published in January 2020. The authorities in Norway launched the website, *Asylbarn*, dedicated specifically for children in the asylum procedure. ²⁴⁷ The Central Agency for the Reception of Asylum Seekers (COA, *Centraal Orgaan opvang asielzoekers*) in the Netherlands began implementing recommendations based on the results of a commissioned report ²⁴⁸ by developing a comic strip for minor applicants about everyday life in a reception centre, ²⁴⁹ appointing a contact person and organising swimming lessons for children. The Swedish Migration Agency developed information on the asylum procedure specifically for children aged 7 to 12 years, available through a mobile application.

To bridge the gaps, civil society organisations provided targeted information to unaccompanied minors, for example in Croatia and Italy, while UNHCR developed a leaflet for minor applicants and other information materials on international protection in Spain. ²⁵⁰

²⁴³ CGRS. (2019). *Guide for Unaccompanied Minors Who Apply for Asylum in Belgium*. https://www.cgrs.be/sites/default/files/brochures/brochure_unaccompanied-foreign-minor_2017_english_0.pdf

²⁴⁴ CGRS. (2019). *BE_Guide for Accompanied Minors Who Apply for Asylum in Belgium*. https://www.cgrs.be/sites/default/files/brochures/asiel_asile_-_minors_-_guided-foreign-minors_-_eng_1.pdf

²⁴⁵ CGRS. (2019). *The Right to be Heard: For parents and guardians accompanied by minor children*. https://www.cgrs.be/sites/default/files/brochures/asiel_asile_-_minors_-_parents-accompanied-by-minor-children_-_eng.pdf

²⁴⁶ Federal Public Service Interior. (2019, April 3). *MENA - MNBV*. https://www.youtube.com/watch?v=H8NGe_kgnxo

²⁴⁷ Norwegian Directorate of Immigration and Police Immigration Unit. (n.d.). *Asylbarn*. Retrieved 20 May

2020, from <https://asylbarn.no/>

²⁴⁸ COA, avance- and Werkgroep Kind in azc. (2018). *Leefomstandigheden van kinderen in asielzoekerscentra en gezinslocaties: Rapportage I: Conclusies en aanbevelingen*.

<https://www.unicef.nl/files/Kindinazc-samenvatting-onderzoek-2018.pdf>

²⁴⁹ COA. (2019). *NL_Ik woon gewoon*. https://www.mycoa.nl/sites/default/files/coa_-_ik_woon_gewoon_-_nl_040219-gecomprimeerd.pdf

²⁵⁰ UNHCR. (2019). *Podemos ayudarte: Folleto informativo sobre la protección internacional en España para menores migrantes no acompañados o separados*. [https://www.acnur.org/es-](https://www.acnur.org/es-es/publications/folletos/5e1de9224/podemos-ayudarte-folleto-informativo-sobre-la-proteccion-internacional.html)

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