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“This Regulation establishes a European Union Agency for Asylum (the ‘Agency’). The Agency…shall be a centre of expertise by virtue of its independence, the scientific and technical quality of the assistance it provides and the information it collects and disseminates, the transparency of its operating procedures and methods, its diligence in performing the tasks assigned to it, and the information technology support needed to fulfil its mandate.”

The mandate of the EUAA is to support Member States in applying the package of EU laws which governs international protection, known as the Common European Asylum System (CEAS). The EUAA provides support structured around three pillars to assist Member States in applying CEAS, ensuring fair and efficient asylum procedures, providing high-quality reception standards and harmonising their practices:

- **Technical support** includes information collection and analysis; the development of guidance and practical tools; the exchange of expertise and good practices; and advice on legal obligations. As of 2024, the EUAA will also be mandated to monitor the implementation of EU asylum and reception obligations by Member States;
- **Training and professional development** of national asylum and reception officials to ensure a common, high-quality application of CEAS standards; and
- **Operational support** to Member States, especially those experiencing disproportionate pressure on their asylum and reception systems.

With migratory pressures and complex protection needs persisting in Europe, the Agency expanded its operational and technical support to address evolving patterns. As an integral actor in the collective EU response in addressing the needs of millions of displaced persons, the EUAA has effectively contributed to the implementation of protection solutions across Europe. In the coming years, this role will be further calibrated, as the EUAA will be supporting Member States and EU institutions in the practical implementation of the new instruments included in the New Pact on Migration and Asylum.

For more detailed information on the EUAA’s activities, work programme and budget, please refer to the EUAA Consolidated Annual Activity Report (CAAR) 2024. For EUAA’s governance documents, please refer to the EUAA website.

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