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# Designing a communication and information provision strategy

## Key information

## Learning outcomes & description

## Details

## Key information

**This is a tailor-made training. Tailor-made trainings are not translated.**

**Target group**

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**Reception officers**

**EQF/MQF level**

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**n/a**

## Version

**Version 1 (2023)**

## Entry requirements

**n/a**

## Prerequisites

**n/a**

## Assessment

**n/a**

# Learning outcomes & description

### DESCRIPTION

**This module aims to provide learners with knowledge and skills related to a communication and information provision strategy.**

**It covers key aspects, with a focus on the benefits, the different types of information and communication strategies and the main steps in designing, implementing and evaluating an information provision strategy.**

## LEARNING OUTCOMES

**At the end of this module, the learner will be able to:**

### ***Knowledge***

1. **Understand what a communication and information provision strategy is, and its benefits and importance to affect change.**

2. **Explore different types of information provision strategies when working with applicants for international protection.**

3. **Identify main steps in designing, implementing and evaluating an information provision strategy.**

## DELIVERY METHOD

**This module is delivered through live webinars.**

# Details

***Details***

**Duration** **8 hours online learning (webinars)**

**Language** **English**

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