

4.9.3.1. Information provided by national authorities

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Both applicants and beneficiaries of international protection were provided with information about daily life in the host country in several EU+ countries. This included information about their rights, obligations and services that are available to them.

In Luxembourg, the Ministry of Family, Integration and the Greater Region launched an online platform, [InfoLux](#), that provides information for newly arrived migrants on various aspects of life in Luxembourg to encourage integration.⁸⁰³

In France, OFPRA created new tools in 2022 to support protected persons. It developed a welcome [booklet](#) for recognised refugees with information on their legal, economic and social rights, as well as useful addresses where to attain those rights.⁸⁰⁴

In Czechia, the Refugee Facilities Administration of the Ministry of the Interior launched a monthly [newsletter](#) for each of the Centres for Support of Integration of Foreigners (CPIC) to share information on developments in integration and migration, including verified sources of information and news from each region.⁸⁰⁵

The Finnish Institute for Health and Wellbeing created a multilingual [video series](#) entitled “Mental Health for Immigrants”, which consisted of 23 videos on mental health aimed at those who come to Finland as refugees.⁸⁰⁶

In Portugal, the Directorate-General for Health published five information [leaflets](#) to help migrants better understand their health-related rights and how to access health care in Portugal. The leaflets, which are available in ten languages, centre on various topics including family planning, vaccinations, access to health care, mental health, pregnancy and useful contacts.⁸⁰⁷

As part of a campaign to create and disseminate information tailored to the needs of migrants and applicants of international protection, the Public Security Police and the High Commissioner for Migration in Portugal disseminated [leaflets](#) in eight languages containing advice on home security, street safety and violence.⁸⁰⁸

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