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# 3.4.3. Case load management and prioritisation policies

### 3.4.3. Case load management and prioritisation policies

Due to the increase in the number of applications, some EU+ countries took measures to make the examination of cases more efficient, such as introducing new working methods which include EUAA support or which maximise the number of decisions and introduced prioritisation policies for certain profiles. Other countries focused on recruiting additional staff. As noted in court cases and reports by civil society organisations, the pursuit of increased efficiency under conditions of pressure may have impacted the overall quality of processes in some cases.

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