Please cite as: EUAA, 'Designing a communication and information provision strategy' in *Training Catalogue*, August 2022.

Designing a communication and information provision strategy

Key information

Learning outcomes & description

Details

Key information

This is a tailor-made training. Tailor-made trainings are not translated.

Target group

Reception officers

EQF/MQF level

---

n/a

Version

Version 1 (2023)

Entry requirements

n/a

Prerequisites

n/a

Assessment

n/a

Learning outcomes & description

DESCRIPTION

This module aims to provide learners with knowledge and skills related to a communication and information provision strategy.

It covers key aspects, with a focus on the benefits, the different types of information and communication strategies and the main steps in designing, implementing and evaluating an information provision strategy.

LEARNING OUTCOMES

At the end of this module, the learner will be able to:

Knowledge

1. **Understand what a communication and information provision strategy is, and its benefits and importance to affect change.**

2. **Explore different types of information provision strategies when working with applicants for international protection.**

3. **Identify main steps in designing, implementing and evaluating an information provision strategy.**

DELIVERY METHOD

This module is delivered through live webinars.

Details

Details

Duration **8 hours online learning (webinars)**

Language **English**

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu