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5.3 Staff cooperation and information sharing

STANDARD 25: Ensure and promote effective cooperation, information sharing and awareness.

Indicator 25.1: Special needs recorded should be communicated to the relevant stakeholders in order to provide the necessary guarantees and support.

Indicator 25.2: Regular cooperation, information sharing and awareness raising sessions and/or alternative arrangements are in place among those who are in contact with unaccompanied children due to their profession and/or function, including social workers, education and healthcare staff, registration officers, interpreters, facility managers, administration/coordination staff as well as representatives.

- ***Additional remarks:*** *Regular cooperation, information sharing and awareness raising sessions and/or alternative arrangements could be supported by internal reporting procedures.*

- *Cooperation, information sharing and awareness raising sessions could focus on migration related aspects in general and cultural aspects in particular as well as related to unaccompanied children (special needs). These could be organised, for example, by education personnel, external health services, security personnel in the facilities or cleaning personnel.*

Indicator 25.3: Representatives are informed by and inform other relevant actors working with unaccompanied children on the mental and social development of unaccompanied children on a regular basis.

Indicator 25.4: Confidentiality rules provided for in national and international law, in relation to any information those working with unaccompanied children obtain in the course of their work are respected.

Good practice on cooperation, information sharing and awareness rising
It is considered good practice to:

✓ provide training for interpreters on translating or communicating with children respecting the special needs of unaccompanied children.

