Please cite as: EUAA, 'Information and communication needs assessment' in *Training Catalogue*, august 2022.

Information and communication needs assessment

Key information

Learning outcomes & description

Details

Training plan 2026

Key information

This is a tailor-made training. Tailor-made trainings are not translated.

Target group

Reception and registration officers

EQF/MQF level

n/a

Version

Version 1 (2023)

Entry requirements

n/a

Prerequisites

n/a

Assessment

No

Learning outcomes & description

The training training enables learners to explore the causes of information gaps of applicants for international protection including external barriers or factors. It aims to equip learners with knowledge on how to look into sources of information and information needs of applicants for international protection. Learners will become familiar with information and communication habits of applicants for international protection, so to be able to describe methodologies and techniques to gather relevant elements to structure an information needs assessment of applicants for international protection.

Details

Details

Duration **5 hours online learning**

Language **English**

Training plan 2026

Training plan	Target group	Loc.	Est. time for online studies	Reg. deadline	Online	Webinar / Face to face	Assessment
Tailor made	**Asylum & reception staff**	**online**	**5 hours**	**2/2/2026**	**n/a**	**18/2/2026**	**n/a**

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu