Please cite as: EUAA, 'Management in the reception context' in *Training Catalogue*, Srpen 2022.

Management in the reception context

Key information

Learning outcomes & description

Details

Key information

Updated version, incorporating the provisions of the New Pact on migration and asylum, will be available for translation soon.

Target group

Managers, directors & team leaders of reception facilities & agencies

EQF/MQF level

---

n/a

Version

Version 1 (2020)

Entry requirements

n/a

Prerequisites

n/a

Assessment

n/a

Languages

English, Czech, German & Greek

Learning outcomes & description

DESCRIPTION

The aim of this module is to enable managers in the reception field to develop competencies that will assist them in ensuring that their departments achieve good quality standards and levels of efficiency, in line with international and EU legal requirement.

This module covers various theoretical and practical aspects relating to the day-to-day duties of a manager working in the field of reception.

LEARNING OUTCOME

At the end of this module, the learner will be able to:

1. **Apply leadership and management theories, skills and tools in the reception context**

DELIVERY METHOD

This module is delivered through a blended learning methodology (online and face-to-face). Online learning contains learning activities that assess progress toward the learning outcome, and face-to-face sessions focus on complex elements that require discussion.

Details

	Details
Duration	**25 to 30 hours online learning** **2 days face to face**

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu